

Food and Beverage Supervisor Person Specification



	ESSENTIAL CRITERIA	DESIRABLE CRITERIA
QUALIFICATIONS & TRAINING	GCSE English and Maths	<ul style="list-style-type: none"> ▪ An appropriate Food and Beverage or Catering course ▪ Food hygiene training ▪ Customer service training
EXPERIENCE	Demonstrable and substantial experience of: <ul style="list-style-type: none"> ▪ Delivering great customer service ▪ Cash handling experience 	<ul style="list-style-type: none"> ▪ Cash handling experience in a similar role ▪ Experience of working as a Coffee Barista ▪ Experience of creating rotas ▪ Previous experience of leading/managing teams
SKILLS & KNOWLEDGE	<ul style="list-style-type: none"> ▪ The ability to interact with children and adults of all ages ▪ The ability to upsell and promote 	<ul style="list-style-type: none"> ▪ Good organisational skills ▪ Knowledge of Kent Life and local tourism ▪ The ability to speak a second language
PERSONAL ATTRIBUTES	<ul style="list-style-type: none"> ▪ Confident & enthusiastic ▪ Polite, engaging manner ▪ A 'can do' attitude ▪ Ability to work as part of a team 	
SPECIAL REQUIREMENTS	<ul style="list-style-type: none"> ▪ Ability to travel to and from work to a desired rota 	<ul style="list-style-type: none"> ▪ Driving licence and use of a car